

# ABOUT US

Groupe Access was founded in 1993 and has become one of the leading hardware and information technology (IT) services firms in Canada. Groupe Access provides complete Infrastructure solutions to clients across Canada, utilizing a highly customized, cost efficient delivery model that combines on-site and off-site operations.

TO EACH RELATIONSHIP WE BRING:



**1**

Exceptional Quality, experience and professionalism



**2**

Flexibility and accountability



**3**

R&D and expertise

## OUR MISSION

At Groupe Access, our mission is to help our clients with hardware, professional, managed and technical services of outstanding quality, competence and objectivity, delivering the best solutions to fully satisfy client objectives in information technology, business processes and management. In all we do, we foster a culture of partnership, entrepreneurship and integrity, building a world class IT company.

## OUR VISION

Our vision is to be a national IT Solution Provider, helping clients achieved operational and financial goals.



# OUR MAJOR CLIENTS

**DAVIDsTEA**

**RAYMARK®**



**L'AUBAINERIE**

**L'ORÉAL**



**BUFFALO**  
DAVID BITTON



# IT MANAGED SERVICES



- » MANAGED & CUSTOMIZED PRIVATE / PUBLIC / HYBRID CLOUDS
- » INFRASTRUCTURE CORE NETWORK DESIGN AND MANAGEMENT
- » END USER DEVICE MANAGEMENT, CONTROL AND AUTOMATION
- » END TO END MANAGED SECURITY SERVICES
- » DATA PROTECTION AND RECOVERY
- » IT SERVICE PORTFOLIO SUPPORT & MANAGEMENT BASED ON ITIL
- » IT CORE SERVICES ANALYSIS, PROBLEM IDENTIFICATION AND SOLUTIONS ROAD MAPPING
- » MICROSOFT OFFICE365 PLANNING, CONVERSION + SUPPORT
- » VENDOR MANAGEMENT LIAISON
- » ISSUE TRENDING & ROOT CAUSE ANALYSIS
- » VIRTUAL TECHNICAL DIRECTOR
- » NATIONAL SERVICE DESK SUPPORT





# BUSINESS CONTINUITY DISASTER RECOVERY



## HOSTED MANAGED SERVICES

- » BRANCH OFFICE + MANUFACTURING + RETAIL POS CONNECTIVITY AS A SERVICE (CAAS)
- » VIRTUAL DATA CENTER
- » CORE SYSTEMS INFRASTRUCTURE OFFLOADING
- » NETWORK OPERATIONS CENTER (NOC) 24/7 MONITORING + AUTOMATED PROBLEM RESOLUTION
- » CUSTOM BUILD SOLUTIONS AND CONVERSIONS FOR IAAS, PAAS, SAAS PLATFORMS
- » EMAIL HOSTED SPAM PROTECTION

## DISASTER RECOVERY

- » VIRTUALIZATION + HIGH AVAILABILITY VMWARE & HYPER-V
- » LOCAL + OFFSITE DATA & VIRTUAL MACHINE REPLICATION
- » DISASTER RECOVERY SOLUTIONS CUSTOM DESIGN + BUILD WITH BUSINESS WORKFLOW MATCHING
- » E-MAIL CONTINUITY SERVICES
- » BUSINESS CONTINUITY PLANNING & IMPLEMENTATION & SMOKE TESTING
- » CONSULTING AND AUDITING OF EXISTING DISASTER RECOVERY SOLUTIONS



# PROCUREMENT



## HARDWARE

- » HP PARTNER ONE PREFERRED PARTNER
- » LENOVO PREFERRED PARTNER
- » IBM X SERIES AND STORAGE
- » DELL PREFERRED PARTNER
- » CISCO PARTNER

## SOFTWARE

- » MICROSOFT GOLD VIRTUALIZATION PARTNER
- » MICROSOFT OFFICE 365 PREFERRED PARTNER
- » VMWARE ENTERPRISE PARTNER
- » VEEAM SILVER PARTNER
- » SYMANTEC PARTNER
- » ADOBE PREMIER PARTNER



# CONNECTIVITY

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- » CONNECTIVITY AS A SERVICE
- » MULTI OFFICE MPLS CONNECTION
- » 24/7 MONITORING SERVICES ON LAN-X
- » OPTIC FIBER - LAN-X
- » DSL
- » WIRELESS 5/10/100/1000 LAN-X/ INTERNET
- » WIRELESS SITE TO SITE DEDICATED
- » 3G/4G FAILOVER





# WEB SERVICES APPLICATION DEVELOPMENT



## WEB

- » CONNECTIVITY AS A SERVICE
- » MULTI OFFICE MPLS CONNECTION
- » 24/7 MONITORS SERVICES ON LAN-X
- » DATABASE

## APPLICATION DEVELOPMENT

- » CUSTOM APPLICATION
- » E COMMERCE
- » CRM
- » SQL (OPTIMIZATION & SUPPORT)
- » CUSTOM WEBSITES
- » MIGRATION OF COMPLEX WEBSITES TO NEW HOSTS

## MANAGED WEB SERVER HOSTING

- » MANAGED WEB HOSTING DIFFERS FROM SELF-HELP MODEL BY MANAGING THE ENTIRE PROCESS AND LOGGING ALL INFORMATION ON BEHALF OF CLIENT
- » DOMAIN REGISTRATION, ACQUISITION, RENEWALS HOSTING AND MIGRATION (WITH ASSET MANAGEMENT)
- » DOMAIN PRIVACY OPTIONS
- » MANAGED WEB HOSTING
- » MANAGED FTP SERVER HOSTING
- » MANAGED VM SERVER HOSTING
- » SHARED WEB SERVERS
- » DEDICATED WEB SERVERS
- » LIVE CUSTOMER SERVICE (NO TICKETING)
- » WINDOWS AND LINUX HOSTING
- » HOSTED EMAILS, FORWARDING AND AUTO REPLY
- » WEBSITE MIGRATION

